



# LIMITED LIFETIME PROTECTION PROGRAM

This LIMITED LIFETIME PROTECTION program provides added benefits when services using specified Enviroway® products are purchased. All services must be performed by an automotive service professional using Enviroway approved maintenance procedures and products.

## QUALIFYING INITIAL SERVICE REQUIREMENTS

Tier 1 Protection Program: 0-50,000 miles  
Tier 2 Protection Program: 50,001-100,000 miles

Enrollment into Tier 1 or Tier 2 Protection Programs must occur within the specified mileage per level. The maximum benefit coverage provided is limited up to the specified coverage amount per level, per service as specified herein. This Program takes effect after both 60 days and 500 miles (800 km) after the Enviroway product(s) are installed (the Waiting Period). This Waiting Period is not applicable if the Enviroway product is covered by an existing Enviroway Limited Lifetime Protection Program that is already in effect.

## PROGRAM SCOPE OF COVERAGE:

THE ENVIROWAY LIMITED LIFETIME PROTECTION PROGRAM (PROGRAM) IS BETWEEN THE PROTECTION HOLDER (CONSUMER) AND ENVIROWAY, LLC, AND DOES NOT EXTEND ANY WARRANTIES PROVIDED BY ANY VEHICLE MANUFACTURER OR ANY OTHER PROTECTION PROVIDER. THIS PROGRAM IS EXCLUSIVE, IS IN LIEU OF ALL OTHER WARRANTIES AND WILL TAKE EFFECT AFTER THE OEM AND ALL OTHER WARRANTY COVERAGE EXPIRES. HOWEVER, ENVIROWAY WILL PAY THE DEDUCTIBLE AMOUNT UNDER AN EXTENDED SERVICE CONTRACT PURCHASED BY CONSUMER SUBJECT TO THE TERMS AND CONDITIONS CONTAINED HEREIN. TO QUALIFY FOR COVERAGE AND COMPLY WITH THE TERMS OF THIS PROGRAM, THE CONSUMER MUST HAVE ONE OR MORE SERVICES PERFORMED TO THEIR VEHICLE WITHIN THE MAXIMUM SPECIFIED MILEAGE SERVICE INTERVALS DESCRIBED HEREIN AND AT A PROFESSIONAL SERVICE CENTER USING QUALIFYING ENVIROWAY PRODUCTS. THE CONSUMER'S VEHICLE MUST BE UP TO DATE ON ALL RECOMMENDED OEM FACTORY MAINTENANCE IN ORDER TO QUALIFY.

## ENGINE AND FUEL SYSTEM SERVICES

**ENGINE:** Service must be preceded by and combined with regular oil and filter changes at the manufacturer's suggested service interval using the correct grade and weight as specified by the vehicle manufacturer both before start of Program and during use of approved qualifying Enviroway products. **To keep this Program in effect, return to your Enviroway service facility to have service performed within the required mileage interval. MAXIMUM COVERAGE: Tier 1: \$4,000 Tier 2: \$2,000**

**Service Interval:** Maximum 10,000 miles (16,000 km)  
**Qualifying Products:** Service must be performed with the following Enviroway product - 5050

**Tier 2 Initial Service must be performed with the following Enviroway products:** 5010 and 5050

### What is covered?

The following items are covered: Lubricated engine parts including piston, rings, timing gears/sprockets, valve lifters, cylinder guides/bores, push rods, turbo bearings, wrist pins and bushings, distributor drive gear, cam shafts and bearings, rods and rod bearings, oil pump, rocker arms and pivots, crankshaft and bearings, intake valves and guides. Timing belts/chains, damage due to broken timing belts/chains, gaskets and maintenance items are not covered. Grinding adjustments to intake valves and guides are also excluded.

**FUEL SYSTEM (GASOLINE):** To keep this Program in effect, return to your Enviroway service facility to have service performed within the required mileage interval. **MAXIMUM COVERAGE: Tier 1: \$4,000 Tier 2: \$2,000**

**Service Interval:** Maximum 10,000 miles (24,000 km)  
**Qualifying Products:** Service must be performed with one of the following Enviroway products - 6010 or 6040

**Tier 2 Initial Service must be performed with the following Enviroway products:** 6300, 6310, 6340, 6400, or 6420

### What is covered?

The following items are covered: Oxygen sensors, PCV, deposit-related malfunctions related to TBI, GDI and PFI fuel injectors and associated intake valves, and throttle body when serviced in conjunction with appropriate products.

**FUEL SYSTEM (DIESEL):** To keep this Program in effect, return to your Enviroway service facility to have service performed within the required mileage interval. **MAXIMUM COVERAGE: Tier 1: \$4,000 Tier 2: \$2,000**

**Service Interval:** Maximum 10,000 miles (16,000 km)  
**Qualifying Products:** Service must be performed with the following Enviroway product - 6070

**Tier 2 Initial Service must be performed with the following Enviroway products:** 6070 & 6090

### What is covered?

The following items are covered: Oxygen sensors, PCV, deposit-related malfunctions related to fuel injectors and associated intake valves.



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## OTHER AUTOMOTIVE FLUID SERVICES

All fluids used in these services must meet manufacturer specifications. **To keep this Program in effect, return to your Enviroway service facility to have service performed within required mileage intervals.**

### MAXIMUM COVERAGE for all the following services:

Tier 1: \$4,000 Tier 2: \$2,000

**AUTOMATIC TRANSMISSION:** Service using Enviroway Full Synthetic Low Viscosity Multi-Vehicle ATF (1128) and Enviroway 2-Part Transmission Service Kit - 1200 (1060 & 1050).

**Service Interval:** Maximum 30,000 miles (48,000 km)

**What is covered?** Lubricated parts contained within the automatic transmission housing or case. The transmission housing or case is covered only when it is damaged by an internally lubricated part covered under this Program. Leaking seals and gaskets and electrical components are not covered under this Program.

**CONTINUOUSLY VARIABLE TRANSMISSION:** Service using Enviroway Full Synthetic MULTI-VEHICLE CVT FLUID (1332).

**Service Interval:** Maximum 30,000 miles (48,000 km) [Vehicle must be model year 2015 or later to be eligible for this coverage.]

**What is covered?** Lubricated parts contained within the automatic transmission housing or case. The transmission housing or case is covered only when it is damaged by an internally lubricated part covered under this Program. Leaking seals and gaskets and electrical components are not covered under this Program.

**BRAKE SYSTEM:** Service using Enviroway DOT 4 Brake Fluid (2032).

**Service Interval:** Maximum 30,000 miles (48,000 km)

**What is covered?** Mechanical brake fluid lubricated parts, including the master cylinder, calipers, valves and metalized hoses. Brake system seals and gaskets, pads, shoes, rotors, ABS Sensors other electrical parts are not covered under this Program.

**COOLANT SYSTEM:** Service using Enviroway 2-Part Cooling System Service Kit 3200 (3050 & 3060) and coolant that meets OEM specifications.

**Service Interval:** Maximum 30,000 miles (48,000 km)

**What is covered?** Heater core, water pump, radiator and freeze plugs. Hoses, clamps, engine components and thermostats are not covered under this Program.

**DRIVELINE:** For differential, manual transmission and transfer case coverage, service must be performed to fill capacity using one of the following Enviroway products (where applicable) - 4080, 4090, 40140

**Service Interval:** Maximum 30,000 miles (48,000 km)

**What is covered?** Lubricated parts contained within the manual transmission case, differential housing or transfer case including all gears. The housing or case, axle bearings, U-joints, CV joints and boots are not covered unless damaged due to a part covered under this Program.

**POWER STEERING:** Service using appropriate Enviroway Power Steering Fluid (8010, 8020, or 8030).

**Service Interval:** Maximum 30,000 miles (48,000 km)

**What is covered?** Lubricated parts contained within the power steering gear box (or rack) and pump. Hoses, belts, brackets, leaking seals and gaskets are not covered under this program.

## HOW DO I KEEP THE PROGRAM IN FORCE?

The Program for Fuel Systems is conditioned upon the performance of the required Enviroway Fuel System Initial Service and the application of a qualifying Enviroway Fuel System pour-in every 10,000 miles (16,000 km). The timing belt and emission control system must be maintained as specified by the vehicle manufacturer.

The Program for Brake, Cooling, Differential, Power Steering and Transmission Systems is conditioned upon the performance of the required Enviroway service within every 24 months or 30,000 miles (48,000 km) of the previous service, whichever occurs first. There is a limit of one payable claim per service interval.

**Important: You must keep all receipts and repair orders for maintenance and services required by this Program. Failure to provide all records will render this Program null and void.**



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### WHAT CONDITIONS MUST BE MET?

This Program covers only legally registered, privately owned passenger cars, SUVs, vans and pickup trucks up to 9,500 pounds of gross vehicle weight that are exclusively for personal use. All covered services referred to in this Program must be performed at an approved professional service center using Enviroway products, and OEM specified fluids. The Consumer or any other individual may not change the oil or lubricants in the vehicle and may not perform their own services and maintain Program coverage. Program coverage begins 500 miles (800 km) after the initial qualifying service, separately for each service area covered. Services must be performed within the maximum mileage service interval. If coverage from a previous Service Chemical Warranty, Protection Plan or other approved Aftermarket Service Chemical Program exists, exclusive of OEM or other extended warranties, payout coverage under this Program will continue with respect to the two levels offered herein as determined by the vehicle mileage at the time of enrollment into previous program and provided that the vehicle has been maintained in accordance with the terms of the previous plan. This Program is transferable to a subsequent owner of the covered vehicle.

This Program will only apply to authorized repairs made for vehicles operated in the United States of America.

Coverage from similar programs may be transferred to this Program provided all service records are available and conditions are met. See your service provider for details.

**MINIMUM MILEAGE QUALIFICATION:** An annual minimum of 5,000 miles (8,000 km) accumulation is required to initiate and maintain the Program coverage.

**EXCLUSIONS:** Excluded from Program coverage are vehicles that have been modified for or used in competition or those in agricultural use, taxis, buses, limousines, rental vehicles, law enforcement vehicles, motor homes, vehicles used for the delivery of goods or persons, construction, racing, vehicles equipped with a snow plow, salvage or "grey market" vehicles, vehicles with inoperative or inaccurate speedometers or odometers and vehicles with rebuilt titles. Coverage for this Program becomes null and void if it has been found that the vehicle odometer has ceased operating, malfunctioned or shows signs of tampering. Claims resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, war, misuse, abuse, riot, freezing, negligence, lack of required maintenance per vehicle manufacturer and Program requirements render this Program null and void. Preexisting conditions and damage to system components prior to service are excluded, not covered under this Program and may be verified through independent parts analysis. This Program excludes the use of in-house maintenance or repair facilities. In case of a leased vehicle, the lessee must be primarily obligated for repairs and maintenance. If vehicle is used for towing a trailer, other vehicle or object, the covered vehicle must be equipped with a factory-installed tow package or equivalent.

### WHAT IS THE CLAIM PROCEDURE?

In the event of a claim, you must submit the claim via [envirowayproducts.com](http://envirowayproducts.com), **before any repairs are made**. ANY REPAIRS MADE WITHOUT PRIOR AUTHORIZATION FROM THE PROGRAM CLAIMS ADMINISTRATOR WILL NOT BE COVERED UNDER THE PROGRAM AND WILL VOID FURTHER COVERAGE OF PART/SERVICE.

You must provide the Program Claims Administrator with evidence that all the required services were performed within the mileage intervals outlined herein. A grace period of 500 miles will be extended in order to stay in compliance with service interval requirements, including the initial service. Use of any products other than Enviroway branded and/or approved products listed herein will void this Program.

Payment of claims is limited to the labor hours necessary to make repairs or to replace any irreparably damaged parts as specified by Motor or Mitchell Flat Rate Guide or other recognized industry guide, multiplied by the repair shop's normal hourly rate, and the reasonable cost of the parts replaced of the kind and quality determined by the Program Claims Administrator. Qualified repair expenses do not include rental vehicle expenses, towing, shop supplies and other similar expenses.

This Program is for the applicable maximum coverage amount specified herein and, except as specifically provided herein, this Program does not include coverage for any incidental, indirect, special, punitive or consequential damages whether or not based on negligence or breach of warranty or strict liability in tort or any other cause of action which arises from the Program. This Program provides Consumer with specific legal rights; other rights may be available in Consumer's state or province. The terms and conditions of the Program may be subject to change without notice.

You must provide Enviroway with a complete statement of damages and repair costs, and if requested, the damaged part, a sample of the fluid involved with the damaged part(s), and copies of all repair orders showing installation of the Enviroway products involved with the damaged parts, and demonstrating compliance with the terms and conditions outlined herein. After the claim has been approved in writing, repairs must be made by the original Enviroway authorized retailer or any other authorized Enviroway retailer. Enviroway reserves the right to verify the validity of claims through independent analysis.

**DISPUTE RESOLUTION:** All disputes arising relating to this Program shall be settled by binding arbitration which shall be held in Grand Rapids, Michigan and in accordance with the rules of the American Arbitration Association. Each party shall pay the fee and expenses of its own arbitrator and half the expenses of a mutually agreeable third arbitrator.